



OVERVIEW

Like many local governments, the City of Stockton, Calif., is always looking for new ways to serve citizens through technology. When Granicus released its Boards and Commissions application in March 2014, the City of Stockton became one of the first to adopt the technology, with the goal of simplifying a complex process.

POPULATION

298,118

SOLUTIONS

Boards and Commissions

(Active since 2005)

CITY OF STOCKTON SAVES VALUABLE TIME WITH BOARDS AND COMMISSIONS

SITUATION

City of Stockton Faces Challenges in Boards and Commissions Process

For years, the City of Stockton's Clerk's office managed the City's 24 boards and commissions through several spreadsheets. There was also a separate database used to track applicants and post information to the City's website, a manual update process performed by City staff.

"We had a big issue with trying to keep track of folks that were interested in more than one board or commission," said Bret Hunter, Assistant City Clerk. "If that happened, there was a ton of manual work and lots of paper involved."

"We were looking to consolidate everything into one spot and only have to update things once."



SOLUTION

City Tries Digital Process, Eliminates Paper

Exhausted with trying to keep track of so much information in multiple places for so many different meeting bodies, the City of Stockton turned to Granicus' Boards and Commissions software in March 2014 to help ease the City Clerk staff's burden.

"We were looking to eliminate all of the paper copies we were making and the manual work it took to keep track of everything," said Eliza Garza, Senior Deputy City Clerk. "If a citizen applied for more than one board or commission, we were printing off multiple copies of their application and filing them in different places and trying to keep track of everything. It was not easy and very time-consuming. The software has allowed our process to be more automated, more consistent and more trackable."



The amount of paper savings has been huge. We rarely print anything. We only took paper applications before, but now, we've gone almost completely digital and paperless.

*Eliza Garza,
Senior Deputy City Clerk*

The City of Stockton saw an increase in time saved since implementing Boards and Commissions. Hunter and Garza report that by consolidating everything into one system, staff have the capability to quickly produce reports, and the time it takes to train new staff on how to manage the boards and commissions process has gone down considerably.

Garza also believes the citizen experience has improved. "I have seen an increase in citizen participation in filling out applications," Garza said. "We have more bodies in our database of potential board members, and I think a big part of that is because it's easier for them to do it – they can apply at home. I've certainly noticed there's been more participation."

RESULTS

Boards and Commissions Now Easy to Manage

- Manages 24 boards and commissions effortlessly
- Achieved greater visibility to citizens with automatic vacancy notifications and application deadline updates
- Reduced the amount of time needed to train new staff on boards and commissions management
- Increased number of applicants by allowing citizens to apply online



ABOUT GRANICUS

Granicus provides technology that empowers government organizations to create better lives for the people they serve. By offering the industry's leading cloud-based solutions for communications, meeting and agenda management, and digital services to over 3,000 public sector organizations, Granicus helps turn government missions into quantifiable realities. Granicus products connect over 150 million people, creating a powerful network to enhance citizen engagement. By optimizing decision-making processes, Granicus strives to help government see better outcomes and a greater impact for the citizens they serve. For more information on Granicus, visit www.granicus.com.