



govService Realtime Reporting

Turning data into insights with Plymouth Council

20 April 2023

Granicus is transforming how government and people connect digitally

Serving
the public's
needs &
interests since
1999



Connecting
with
government-
provided
information and
services

Connecting and interacting today



Questions

Submit your questions via the Zoom Q&A console.



govCommunity

See additional resources and chat after the webinar



Chat

Your peers are in the chat. We encourage you to connect there!

Today's Speakers



Tara Holt

Senior Manager,
Product Marketing
Granicus
Moderator



Graham Wills

Service Centre Manager,
Plymouth Council



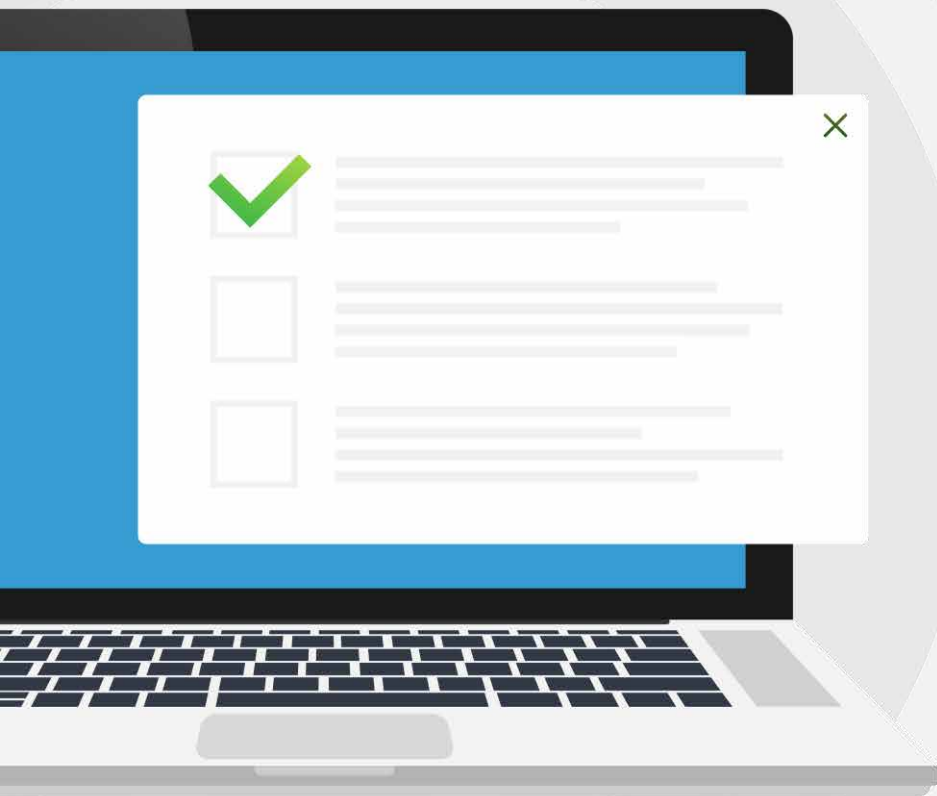
Ian Mason

Senior Product Manager,
Granicus



Poll #1: Do you think reporting can help inform decision making?

1. Yes
2. No
3. Not sure



Turning data into insights

A conversation and demo with Plymouth Council



Turning Data Into
Insights



Poll #2: Do you use reporting today to measure digital services outcomes?

1. Yes
2. No
3. We want to, but need help using reports (no timeline)
4. We will in the future, but not yet (maybe in the next 12-18 months)



Questions?



Poll #3: What obstacles are you facing implementing reporting?

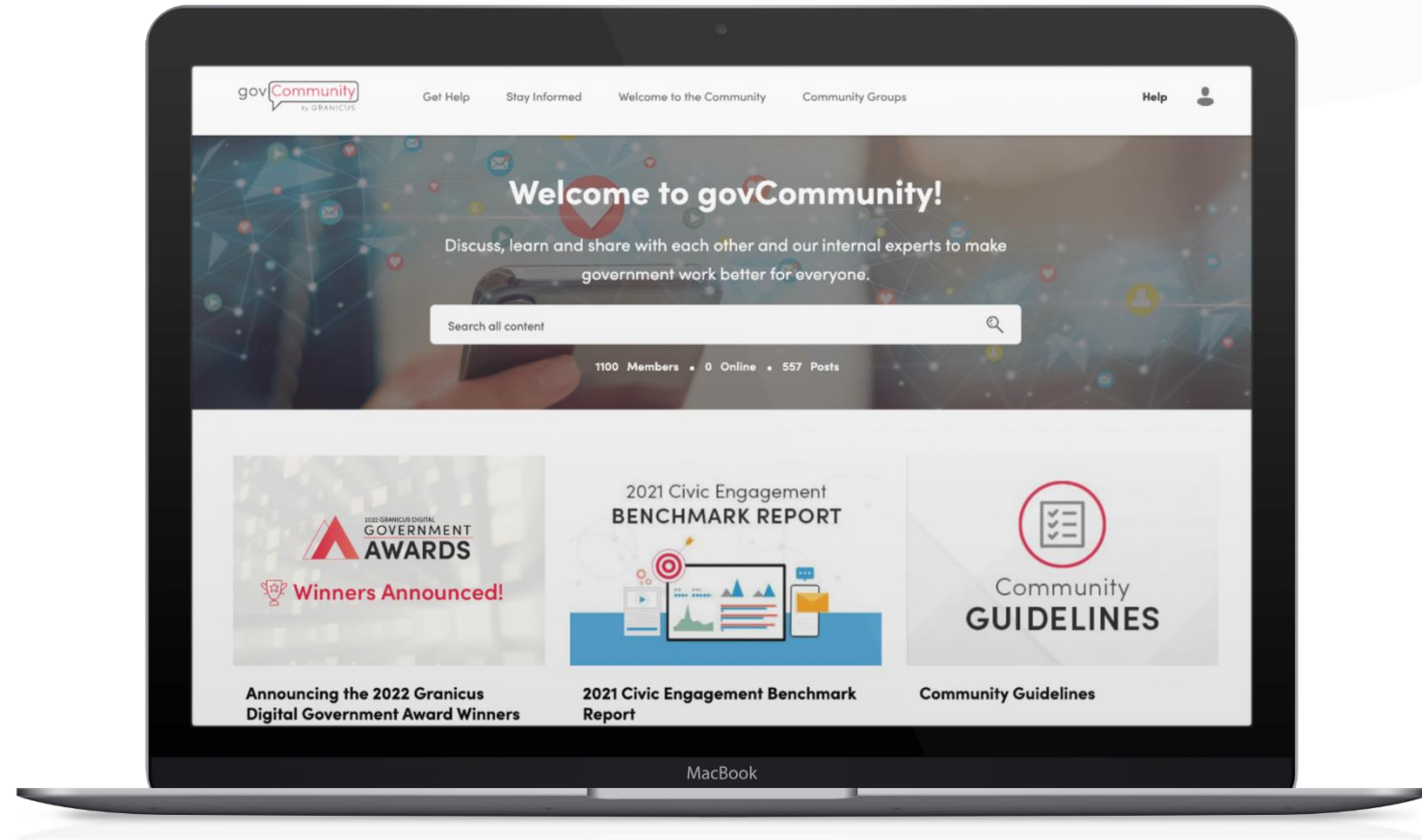
1. Not sure how to start
2. Few or no resources/budget available
3. No obstacles

Continue the Conversation

Join your peers on govCommunity

- ✓ Access additional resources
- ✓ Ask questions about today's session
- ✓ Brainstorm ideas with your peers
- ✓ Share best practices

community.granicus.com





Thank you

Questions? Contact info@granicus.com